FAQ All4Maternity HUB and App

About All4Maternity

Our organisation

Enables learning, sharing and caring for all.

Vision

To strengthen quality, safe, optimal maternity care outcomes and experiences by sustaining, amplifying and transforming global midwifery and maternity care knowledge, practice, education and research.
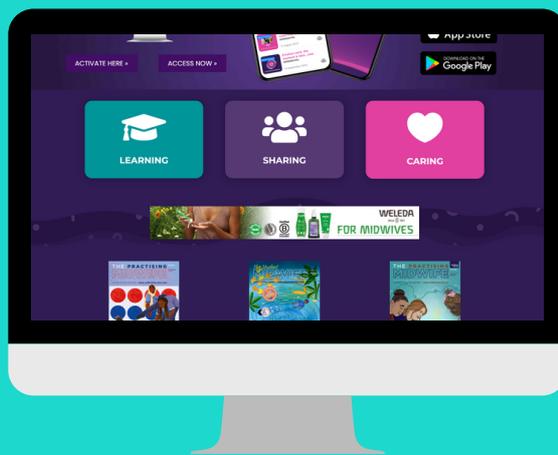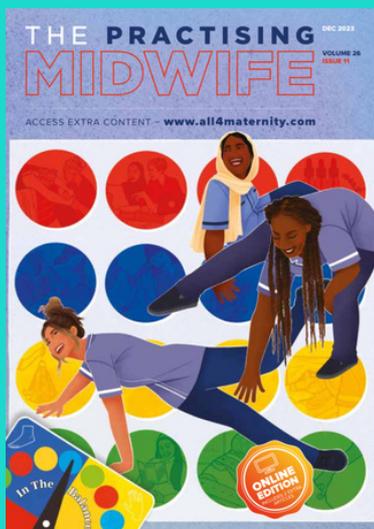
Mission

To nurture a strong, diverse and inclusive midwifery, maternity and perinatal community through practice-focused, compassionate and rights-based 'learning, sharing and caring' programmes, services, publications and education resources.

We are academic publishers of practice-focused journals, online education platforms, HUB and a mobile app

What is the HUB?

The HUB is our new space for learning and community. The HUB is available to access via your desktop computer or laptop and as an App on your mobile device or tablet. The HUB is divided into three sections, similar to our website:

Learn – Access new updated mini courses, essential courses, advanced courses, article review study sheets and test centre to support your professional development and specific learning needs.

Share – Access maternity forums supporting members of our community to share meaningful discussions, knowledge exchange and collaboration for advancing your practice.

Care – Access professional groups to expand your networks and connections. Foster a sense of belonging through connection, compassion, empathy, and understanding, creating positive relationships, and the development of thriving communities.

How do I activate my HUB?

The HUB is a member benefit, login to All4Maternity. From your dashboard click the banner/link taking you to the HUB activation page. Click the pink button 'Activate my HUB membership'.

Next, carefully follow the 4 step instructions to complete the activation process.

Note: All4Maternity users who have signed up to All4Maternity with Gmail, Yahoo and BT Internet email addresses may have issues receiving the email to activate your Hub due to firewall settings.

If you encounter any issues please contact info@all4maternity.com

Where do I login to the desktop HUB?

You can access the HUB from the Learning, Sharing and Caring menu's on All4Maternity or you can type hub.all4maternity.com into your browser.

The first time you access the HUB you will need to use the login details created in the activation stage. Note: Please DO NOT use autofill which may populate with your All4Maternity username, you must use your email address in this field.

How to I access the APP?

Download the All4Maternity HUB App from either the Google or Apple stores. Use the login details created in the activation stage.

Note: Please DO NOT use autofill which may populate with your All4Maternity username, you must use your email address in this field.

How do I reset my password?

On the desktop HUB sign in page, click 'Forgot Password'. Your reset link will be emailed to you.

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How do I set up my profile?

You can complete this on the desktop HUB or mobile App.

On the desktop HUB click onto your name, this will open a drop down box, navigate to and click 'Profile'. You can then set up your image and cover photo (similar to LinkedIn or Facebook).

On the mobile App, click on the more tab, then click onto your name.

How do I access the HUB courses?

Head over to the Learn space where you will find essential resources, courses, video modules, lessons, study sheets and quizzes to support your professional development and specific learning needs.

How do I access the HUB Forums?

Head over to the Share space where you will have access to our community forums. Our forums serve as vital platforms supporting members of our community to share meaningful discussions, knowledge exchange and collaboration for advancing your practice.

How to I access the HUB Groups?

Head over to the Care space where you can join professional groups in a supportive environment to encourage and care for the health and wellbeing of our members.

Where can I find my HUB certificates?

On the desktop HUB head over to the specific course that you wish to download the certificate for. Alternatively, to view your certificates in one space, head over to your profile, click 'Courses', then click 'My Certificates'. On the mobile App, click 'More', then click 'Courses'. Find the course you have completed, click into the course and click 'Download Certificate' at the bottom of the screen.

Learning - Sharing - Caring